

Overview

The healthcare system has become very complex, with multiple competing demands and several impending changes. Although many primary care practices understand the need for change, most do not have the resources or infrastructure to implement major modifications. Improving Performance in Practice (IPIP) is aimed at transforming the way we deliver healthcare by giving doctors the tools, systems and support they need to provide consistently high quality care to all patients all the time. IPIP will provide in-office assistance to practices to improve quality of care, efficiency and satisfaction for both patients and the healthcare team. Practices will initially use diabetes, smoking cessation, and asthma as the content around which to develop efficient patient-centered systems that can be used for any other conditions moving forward.

Goals of IPIP

IPIP aims to dramatically improve patient outcomes by:

- Transforming healthcare delivery
- Integrating quality improvement and data collection methods into practices
- Increasing efficiency and satisfaction for both patients and the health care team
- Incorporating population-based strategies for patient management
- Developing and applying strategies to expand and sustain improvements to care

Components of IPIP

A basic hallmark of the IPIP initiative is for a designated Quality Improvement Coach to work with the practice leadership team to develop a practice-specific redesign plan utilizing the resources of experts in the following areas:

- Disease registry support
- Work flow analysis
- Chronic Care Model
- Team building and communication
- Implementation of change
- Quality improvement principles
- Advanced access scheduling
- Conversion to Electronic Medical Records

Practices will participate in learning activities and work in collaborative networks to share data and experiences with other participating practices.

Opportunities to Participate

Personal Benefits

- Satisfaction of providing consistently high quality care
- Ability to demonstrate high quality care to others
- Opportunity to regain the joy of practicing medicine

Practice Benefits

- Consultation with experts to improve infrastructure and systems
- Free registry for disease management

Professional Benefits

- CME credit
- COPIC ERS Points
- Credit toward maintenance of board certification
- Preparation for Pay for Performance

Overview

Expectations of Participants

IPIP participants agree to:

- Identify a Practice Redesign Team to develop a plan and implement improvement activities.
- Implement a registry to collect information, report progress, and track patients and their care.
- Engage in practice redesign activities to include: regularly scheduled practice meetings, monthly reports, teleconferences, workshops with experts, and one or two learning sessions per year.

Key Collaborating Agencies

Colorado Clinical Guidelines Collaborative—Lead Agency
Area Health Education Centers (AHEC)
Colorado Academy of Family Physicians
Colorado Business Group on Health
Colorado Chapter of the American Academy of Pediatrics
Colorado Chapter of the American College of Physicians
Colorado Department of Public Health and Environment

Colorado Foundation for Medical Care
Colorado Health Information Exchange
Colorado Regional Health Information Organization
Colorado Medical Society
COPIC Insurance Company
University of Colorado Health Sciences Center

*For questions or additional information, please contact **Allyson Gottsman**: agottsman@coloradoguidelines.org or (720) 297-1681.*